

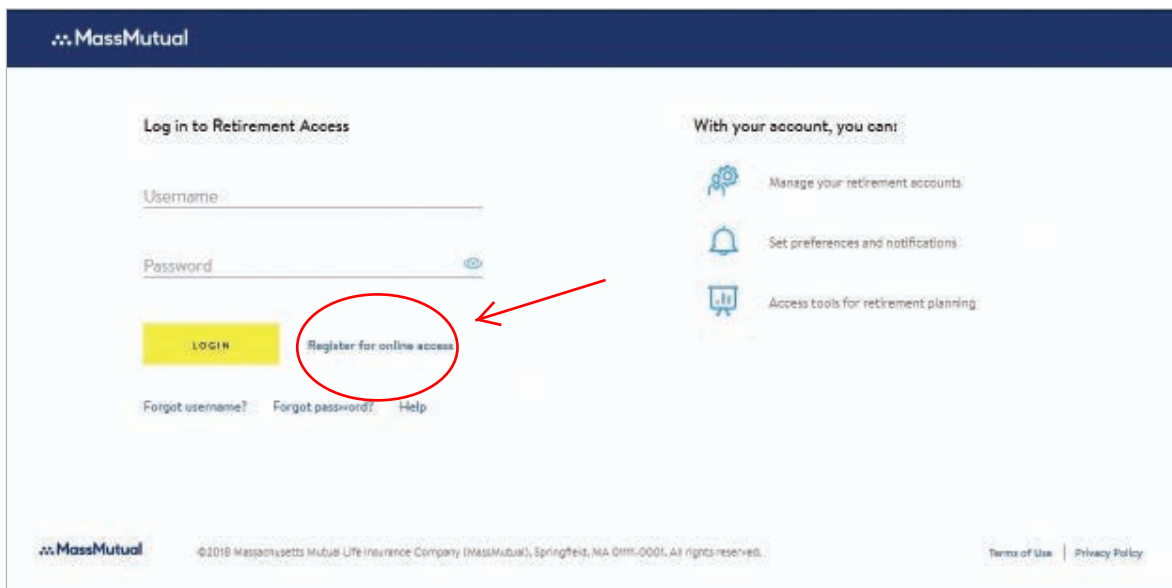
# Retirement Access Participant Updated Log-in Experience

We want participants to enjoy the ease and convenience of a digital world, and not have to worry about cyber security.

Follow these simple steps to update your account

## Log In

- Simply go to <https://retirementaccess.massmutual.com> or use your bookmarked URL for the Retirement Access website.
- Enter your current username and password and select **Login** or if you do not have a username and password select **register for online access.** ←
- Follow the prompts on the screen to upgrade your account to add new, secure credentials (email address and password) and verify your email.
- Add a phone number for verification purposes.



**If you can't remember your current username and password, click [Forgot username](#) or [Forgot password](#) and follow the prompts to create your account.** You will need to provide additional information like your name, DOB and SSN.

You can also upgrade your account on the MassMutual RetireSmart mobile app.